Freedom of Information request 014494

17/12/18

Question 1
How many Tier 3 A&Es does your trust currently have?
[Could you list each Tier 3 A&E and their specialty if any]

Question 2
2a) Who set up the Tier 3 A&Es?
2b) Are they run in partnership with an out-of-hours care provider like Care UK or Vocare?
2c) Is there a contract in place for partnership?
[Yes or No]
2d) If yes, what is the expiry date of the contract?

Question 3
3a) What Patient Management Software system is used to document the details of an individual presenting at your Tier 3 A&E?
[Please acknowledge that if different systems are used, which Tier 3 A&£ uses which system]
3b) Who is the provider of the Patient Management Software system?
3c) When does your current Patient Management Software contract expire?
3d) What is the annual cost for using your chosen Patient Management Software?
3e) With which other systems in your trust is the Patient Management Software interoperable with?
[Please list all which are interoperable]
3f) Does your Patient Management Software interoperate with any Primary Care
Systems (e.g.SystemOne or EMIS Web)?
3g) Does your Patient Management Software interoperate with any Electronic
Patient Record Systems within your trust or outside it? [Yes or No]
3g1) If yes, which can you name the Electronic Patient Record Systems it interoperates with?
3h) What does the Patient Management Software permit in terms of data sharing (push data / pull data)?
Question 4

4a) Which patient triage system is used in the Tier 3 A&E?
[Please indicate if this is different from the Patient Management Software]
4b) When does the contract with your current provider expire?
4c) What is the annual cost for using your chosen patient triage system?
Question 6
6a) Does your trust use a Patient-Level Resource Management Software?
6b) Who is the provider of the Patient-Level Resource Management Software?
6c) When does your current Patient-Level Resource Management Software contract expire?
6d) What is the annual cost for using your chosen Patient-Level Resource Management Software?
6e) With which other systems in your trust is the Patient-Level Resource Management Software
interoperable with?
[Please list all which are interoperable]

Question 7
7a) Does your trust use a Staff Planning Software?
7b) Who is the provider of the Staff Planning Software?

7c) When does your current Staff Planning Software contract expire?

7d) What is the annual cost for using your chosen Staff Planning Software?

7e) With which other systems in your trust is the Staff Planning Software interoperable with?
[Please list all which are interoperable]

Question 8

8a) How many Tier 2 A&Es does your trust currently have?
[Could you list each Tier 2 A&E and their specialty if any]

8b) Does the Tier 2 A&E have a Patient Management Software system?
[Yes or No]

If yes, please answer the following questions

8b1) Who is the provider of the Patient Management Software?

8b2) When does your current Patient Management Software contract expire?

8b3) What is the annual cost for using your chosen Patient Management Software?

8b4) With which other systems in your trust is the Patient Management Software interoperable with?

The Trust is a Tier 1 A&E.

The Urgent Care Centre which is based at Russells Hall Hospital is Tier 3, any information regarding the Urgent Care Centre would be for Dudley Clinical Commissioning Group and the Urgent Care Provider to answer.

For further information please go to the Trust website http://dudleygroup.nhs.uk/services-and-wards/urgent-care-centre/