

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-062025-0001651

**Date:** 10.6.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

I am writing to request information under the Freedom of Information Act 2000 regarding the cyber security of your NHS Trust, specifically relating to incidents and the current measures in place to mitigate such threats.

**1. Ransomware incidents (FY2022–FY2025)**

Please confirm whether any digital systems within hospitals managed by your NHS Trust were affected by ransomware attacks during the financial years 2022–2023 through to 2024–2025 (inclusive).

If yes:

- How many separate ransomware incidents occurred within this period?
- For each incident, please provide:
  - The date or month of occurrence
  - A brief description of the nature of the attack (e.g. type of ransomware, point of system entry, services impacted)

**2. Data breaches following cyber incidents (FY2022–FY2025)**

Were any data breaches reported as a result of ransomware or other cyber incidents during this period?

If yes, please provide for each breach:

- The type(s) of data affected (e.g. patient records, staff information)
- The specific impacts of each breach, categorised as follows (where applicable):
  - Loss of patient data
  - Loss of staff data
  - Disruption to patient services (please specify which services, if known)
  - Disruption to operational processes
  - Financial impact (e.g. cost of recovery, penalties, compensation, etc.)
  - Other impacts – please specify

**3. Current cyber security measures (as of date of request)**

Please list all cyber security measures and protocols currently in place across the Trust. These may include, but are not limited to:

- Cyber insurance (including provider and coverage if available)

- Internal and external firewall systems
- Use of multi-factor authentication (MFA) for user accounts
- Access control systems for sensitive data and critical systems
- Anti-virus and anti-malware protection
- Cyber security training or awareness programmes for employees
- Regular penetration testing or security audits (please specify frequency)
- Existence and status of an incident response plan (e.g. last updated date)

## Response

To see a previous responses on security incidents please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://disclosure.log-the-dudley-group-nhs-foundation-trust.dgft.nhs.uk) and type 'cyber' in the search box.

Exemption Section 21 is applied, information reasonable accessible by other means

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**