The Dudley Group
NHS Foundation Trust

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-112024-0001189

Date: 08/11/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Response

	Answer
1. Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation (IA) technology? If yes, please answer the following questions:	Yes
2. Which RPA/IA technology provider does your organisation currently use?	Pharmacy – Omnicell IT – In-house
3. Who would be the best point of contact within the organisation to discuss Robotic Process Automation/Intelligent Automation with, and what are their contact details?	To see a structure of the Board of Directors and the areas they cover please go to Board structure - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)
4. Which Executive Board member would be responsible for RPA/IA, and what are their contact details?	To see a structure of the Board of Directors and the areas they cover please go to Board structure - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)

	Please note this would vary based on automation.
5. How many live automations do you have?	5-10
6. How many departments do you have live automations in?	2-5
7. Please list the names of the automations your organisation has live.	See response to Q2.
8. Do you plan to expand the use of automation technologies in other areas of your organisation beyond those currently implemented?	Pharmacy – There is ambition to expand automation technologies for medicines management. IT – We will use automation where feasible.
9. Do you develop automations in-house, or do you outsource development? If outsourced, which organisation do you outsource development to?	A mixture of in-house and outsourced.
10. What have been the main barriers or challenges your organisation has encountered in implementing automation initiatives?	Capital and revenue associated Workforce available Supplier support
11. What are the primary reasons for implementing automation within your organisation? Please select from: cost reduction, improved patient care, efficiency improvement, error reduction.	All reasons cited.
12. How many licences are under your contract?	No applicable for in-house development.
13. What is your contract start date?	Pharmacy Omnicell - 01/04/23 Not applicable for internal developments
14. What is your contract end date?	Pharmacy Omnicell - 31/03/28 Not applicable for internal developments

15. Are your organisation's RPA/IA licences contracted directly with the technology provider, or via a 3rd party intermediary? If via an intermediary, what is the name of their organisation?	Directly with the technology provider
16. What is your current annual spend with your supplier for RPA licences?	Pharmacy Omnicell Robot Maintenance - £25,786.16 + VAT per year.
17. What is your current annual spend with your supplier on external professional services to deliver RPA/IA?	Above cost includes professional services.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
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Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust