

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-032024-000655

**Date:** 14/03/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

**1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:**

**i. Medical**

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier?

**ii. Allied Health Professionals (AHPs)**

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

**iii. Nursing**

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

**iv. Non-Medical, Non-Clinical (NMNC)**

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

**2. Direct Engagement (DE):**

**i. Medical**

- Name of the DE provider
- Expiry date of contract with the DE provider
- % of DE currently achieved

**ii. Allied Health Professionals (AHPs)**

- Name of the DE provider
- Expiry date of contract with the DE provider
- % of DE currently achieved

**iii. Non-Medical, Non-Clinical (NMNC)**

- Name of the DE provider

- Expiry date of contract with the DE provider
- % of DE currently achieved

**3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):**

- i. Medical
- ii. Allied Health Professionals (AHPs)
- iii. Nursing
- iv. Non-Medical, Non-Clinical (NMNC)

**4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:**

- i. Medical
- ii. Allied Health Professionals (AHPs)
- iii. Nursing
- iv. Non-Medical, Non-Clinical (NMNC)

**5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?**

- If yes, what is the name of the provider?
- Expiry Date of the contract with the provider

**6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?**

- If yes, what is the name of the provider?
- Expiry Date of the contract with the provider

**7. Contact responsible for temporary agency staffing at the Trust or Health Board:**

i. Workforce Lead

- Name
- Job Title

ii. Procurement Lead

- Name
- Job Title

iii. Finance Lead

- Name
- Job Title

**Response**

**1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:**

<b>N/A- The Trust does not work with a NV or MV</b>	<u><b>i. Medical</b></u>	<u><b>ii. Allied Health Professionals (AHPs)</b></u>	<u><b>iii. Nursing</b></u>	<u><b>iv. Non-Medical, Non-Clinical (NMNC)</b></u>
Name of the NV or MV agency supplier	N/A	N/A	N/A	N/A
Expiry date of contract with the NV or MV agency supplier?	N/A	N/A	N/A	N/A

**2. Direct Engagement (DE):**

	<u><b>i. Medical</b></u>	<u><b>ii. Allied Health Professionals (AHPs)</b></u>	<u><b>iii. Non-Medical, Non-Clinical (NMNC)</b></u>
Name of the DE provider	Allocate-Staff Direct	N/A	N/A
Expiry date of contract with the DE provider	March 2026	N/A	N/A
% of DE currently achieved	Not known	N/A	N/A

**3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):**

**April 22 to March 23**

<u><b>i. Medical</b></u>	<b>£2,488,000</b>
<u><b>ii. Allied Health Professionals (AHPs)</b></u>	<b>£1,048,000</b>
<u><b>iii. Nursing</b></u>	<b>£13,181,000</b>
<u><b>iv. Non-Medical, Non-Clinical (NMNC)</b></u>	<b>Other - £3,519,000</b>

**4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:**

A manual trawl of paper records required to give accurate answer which would vastly breach FOI cost limit. Answer based on an estimate of sample of electronic records available:

<u>i. Medical</u>	<b>25,000 estimate</b>
<u>ii. Allied Health Professionals (AHPs)</u>	<b>31,000 estimate</b>
<u>iii. Nursing</u>	<b>284,000 estimate</b>
<u>iv. Non-Medical, Non-Clinical (NMNC)</u>	<b>88, 000 estimate</b>

**5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?**

If yes, what is the name of the provider?	<b>Yes. It is internal Bank using Allocate</b>
Expiry Date of the contract with the provider	<b>March 2026.</b>

**6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?**

If yes, what is the name of the provider?	<b>No</b>
Expiry Date of the contract with the provider	<b>N/A</b>

**7. Contact responsible for temporary agency staffing at the Trust or Health Board:**

**i. Workforce Lead**

Name	<b>Hannah White</b>
Job Title	<b>Head of People</b>

**ii. Procurement Lead**

Name	<b>Paul Mellor</b>
Job Title	<b>Deputy Director of Procurement</b>

**iii. Finance Lead**

Name	<b>Richard Price</b>
Job Title	<b>Deputy Director of Finance Performance</b>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team  
The Dudley Group NHS Foundation Trust**