

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-062025-0001653

Date: 24.7.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 I would like to request the following information from your organisation:

How much was spent on translation and interpretation costs over the last five financial years (2020/2021, 2021/2022, 2022/23, 2023/24, 2024/25)?

Please see attached previous response, 000661, for the information on years 20/21, 21/22 and 22/23.

Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.

23/24 = £191,637

24/25 = £242,781

Top 5 (Note detailed £ breakdown unavailable in electronic format on which we can report – Estimated cost based on volume at average unit prices provided)

Language	24/25 Estimated Cost
Urdu	£37,300
Punjabi	£33,700
Romanian	£26,000
Arabic	£25,900
Polish	£18,700

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley

FOI/REF FOI-

West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust