

For the Record – Press Statements

Publication	Express & Star
Date of article	5 th December 2013
Reporter	Heather Large
Headline	New pharmacy plan at hospital entrance
First paragraph/s of article	<p>A community pharmacy to process outpatient prescriptions will be built outside the main entrance of Dudley’s Russells Hall Hospital, under new plans.</p> <p>Bosses say the £227,000 pharmacy will help to reduce the wait for patients to receive medicines and will also provide other services such as counselling.</p>
Press enquiry	<p>The Express & Star has noticed a planning application for a community pharmacy on the Russells Hall Hospital site has been approved.</p> <p>Question: Can the Express & Star have some more information about this new service?</p>
Trust response	
<p>COMMENT FROM PAULA CLARK, CHIEF EXECUTIVE OF THE DUDLEY GROUP NHS FOUNDATION TRUST</p> <p>Planning permission has been approved for the Trust to build a pharmacy adjacent to the main entrance of Russells Hall Hospital to process outpatient prescriptions.</p> <p>The new outpatient pharmacy will improve patient experience by reducing the amount of time they have to wait for their medicines and allow dedicated pharmacy staff to focus on the needs of outpatients.</p> <p>They will also be able to improve patients’ understanding of their medicines via increased clinical contact including use of a bespoke counselling area.</p> <p>Some specialist medicines such as those for cancer patients can be supplied direct to patients’ homes via the new Pharmacy.</p> <p>The existing Pharmacy Department can concentrate on the needs of hospital inpatients and hence improve the effectiveness and efficiency of these services.</p> <p>*** ENDS ***</p>	