

For the Record – Press Statements

Publication	Express and Star
Date of article	Tuesday 3 rd February 2015
Reporter	Lee Watton
Headline	Trust hits A&E times two weeks in a row
First paragraph/s of article	Dudley's hospital trust has achieved its accident and emergency waiting time target for a second successive week – continuing a month-long improvement.
Press enquiry	<p>The Express and Star contacted the Trust regarding our recent good performance against the 95% four-hour A&E target.</p> <p>Question: The Express and Star asked the Trust for a comment on hitting and exceeding the 95% government set target in recent weeks.</p>
Trust response	
<p>COMMENT FROM PAULA CLARK, CHIEF EXECUTIVE, THE DUDLEY GROUP NHS FOUNDATION TRUST</p> <p>We are committed to ensuring patients who arrive at our Accident and Emergency (A&E) Department receive the highest standard of care in a timely manner.</p> <p>We are very pleased that in the week ending 18th January, we were able to see, treat, admit or discharge 98% of patients within four hours of their arrival at the Emergency Department. In the following week (ending 25th January), we were able to increase this to 99% of patients, giving us the joint best performance in the country and the best performance in the region.</p> <p>Making sure patients flow through the hospital is an absolute priority because it means patients get the right care, in the right place, at the right time.</p> <p>My appreciation goes out to our staff who continue to work tirelessly together to provide the best possible care and experience for our patients.</p> <p>As always, we would ask patients to do their bit and only attend A&E if they have a real emergency or are facing a life-threatening condition. They should think twice</p>	

before coming to Russells Hall Hospital and consider other options such as their GP, local pharmacist or walk-in centre.

*** ENDS ***

Notes for editors

For further information please contact Liz Whitehouse, Communications Assistant, The Dudley Group NHS Foundation Trust on (01384) 244403 or email Elizabeth.Whitehouse@dgh.nhs.uk