

Date: 16/02/2015

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012089

With reference to your FOI request in connection with 'Interpreters' please see response below.

1. I would like to know how much was spent on language interpreters for patients during consultation for the past three years (2012-2014), broken down by years – i.e. £2,000 in 2012, £4,000 in 2013 etc...

Financial Years:

2012/2013 - £21,013

2013/2014 - £18,764

2014-2015 - (April 2014 - December 2014) - 21,870

2. If available, I would like to know a breakdown of the languages being interpreted.

Information for questions 2 is not electronically reportable from a centralised system. To undertake the full analysis of languages interpreted would require pulling out each individual invoice (some of which would be archived). To retrieve invoices from paper records for the time period in question 1 is estimated would take longer than the 18 hours set out by the Freedom of Information Act.

3. If available, I would also like to know how many of these paid for translators were for missed or DNA appointments.

Information for questions 3 is not electronically reportable from a centralised system. To undertake the full analysis of missed or DNA appointments would require question two being answered first and then the information cross referenced with the Trust's Patient Administration system. Question 2 alone would take longer than the 18 hours set out by the Freedom of Information Act