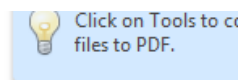


Date: 12/01/2015

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012065

With reference to your FOI request in connection with 'Audiology' please see response below.

Compensation claims: audiology services



- 1) Between 2010 and 2014, **how many children aged 0-18 years have received compensation** as the result of receiving inadequate audiology services in your trust? (This could include compensation due to incorrect diagnosis of deafness, delays in correct diagnosis, incorrectly programmed hearing aids, inaccurate hearing tests, faulty equipment or other inadequate audiology service):

None

- 2) What is the **total value** of all the compensation claims cited above? Please breakdown by year. **N/A**

Year	No of claims	Value
2010	0	0
2011	0	0
2012	0	0
2013	0	0
2014	0	0

- 3) **How many of the claims** cited in answer to question 1

- a. were settled by a court:
Not applicable
- b. were settled before going to court:
Not applicable
- c. have not yet been settled:
Not applicable

4) What is the **total value of claims** cited in answer to question 1 that:

a. were settled by a court:
Not applicable

b. were settled before going to court:
Not applicable

c. have not yet been settled:
Not applicable

Compensation claims: screening services

5) If you carry out newborn hearing screening within your Trust, **how many children aged 0-18 years have received compensation** between 2010 and 2014 as the result of not being screened for deafness or experiencing delays in being screened for deafness while in the care of your Trust?

None

6) What is the **total value** of the compensation claims cited above? Please breakdown by year for the last five years. - **None**

Year	No of claims	Value
2010	0	0
2011	0	0
2012	0	0
2013	0	0
2014	0	0

7) **How many of the claims** cited in answer to question 5

- a. were settled by a court:
Not applicable

- b. were settled before going to court:
Not applicable

- c. have not yet been settled:
Not applicable

8) What is the **total value of claims** cited in answer to question 5 that:

- a. were settled by a court:
Not applicable

- b. were settled before going to court:
Not applicable

- c. have not yet been settled:
Not applicable

Improving Quality in Physiological diagnostic Services (IQIPS)

9) Which paediatric audiology services in your area have **registered for IQIPS** and are using the self-assessment and improvement (SAIT) process? Please list all sites:

Audiology Department, Brierley Hill Health & Social Care Centre (The Dudley Group NHS Foundation Trust)

10) Which paediatric audiology services in your area **have applied for IQIPS accreditation**? Please list all sites:

Audiology Department, Brierley Hill Health & Social Care Centre (The Dudley Group NHS Foundation Trust)

11) Which paediatric audiology services in your area have **achieved IQIPS accreditation**? Please list all sites:

None