

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 20/01/2015

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012086

With reference to your FOI request in connection with 'Major/internal incident' please see response below.

Please can you tell me how many times over the past five years the trust has enacted the protocols for an 'internal incident' or a 'major incident'. Could you also tell me how many times the 'internal incident' or 'major incident' was declared publicly?

Please provide a date for each incident and how long it lasted.

09/01/2014 – Internal incident declared from approx 10:00hrs till 12:30hrs for capacity – Full ED and full hospital. Communication went out to ask people not to come to ED unless it is an emergency

07/10/2014 – Internal Incident declared from 18:00hrs to approx 21:30hrs for unplanned IT downtime. No communication sent out.