Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 13/02/2015

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012099

With reference to your FOI request that was received in connection with 'Data Quality', please see response below.

1. What has been the impact of poor Data Quality on the Trust?

Not held

2. Are you able to quantify the state of Data Quality?

Please find a link to the Health and Social Care Information Centre website: http://www.hscic.gov.uk/dq and
see Secondary Uses Service - The Secondary Uses Service (SUS) Data Quality Dashboards (DQDs) are data quality reports on SUS data. They assess aspects of data quality for a number of key data items in commissioning data sets (CDS) that cover acute NHS activity in NHS trusts and independent sector providers.

The Dudley Group NHS Foundation Trust submits data on a weekly basis to SUS for Inpatients, Maternity, Critical Care, Outpatients and A&E at patient level.

The data quality is analysed by SUS and returned to the Trust.

The information returned to the Trust is reviewed and any actions taken to the Trust's Data Standards Group.

3. Are you able to quantify any losses down to poor Data Quality and, if so, what has been the loss in the last 3 years including litigation, fines, admin and overhead costs?

Information not held not held

4. How many CQUIN payments or other compliance payments have you missed because of data quality?

The Trust has not missed any CQUIN payments due to poor data quality

5. What processes does the Trust have to manage data quality?

The Trust has a Data Standards Group whose duties are to:

To challenge and amend all systems and processes required to meet all national and local administrative data standards. Data Standards relate to all aspects of administrative data relating to CDS submission and all data supporting national and local reporting required by the CCG and CSU. It does not relate to clinical data set returned as a requirement of professional or clinical national bodies such as the Royal College of Surgeons etc.

Review all performance measures (within the agreed remit of the group) to ensure that the Trust achieves and maintains a high standard of administrative data quality and completeness. The Data Standards Group will submit the revieweddocuments to the Caldicott and Information Governance Operational Group and feedback to confirm ratification of submitted documents.

Ensure that Trust IT Training is aligned with the need to meet national and local data standards.

Inform and work with any department/area that is identified as not achieving compliance to raise awareness and performance.

Ensure that all necessary amendments are made within a set timescale

Identify and implement changes required to administrative data in response to changes in international, national and local changes, e.g. changes to International Statistical Classification of Diseases and Related Health Problems (ICD)