

Date: 03/03/2015

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012133**

With reference to your FOI request in connection with 'Learning disabilities'. Please see response below.

1. Does your NHS trust have a mechanism in place to identify and flag patients with learning disabilities and protocols that ensure that pathways of care are reasonably adjusted to meet the health needs of these patients?  
Yes , there is a flagging system to identify (adult)patients with a learning disability .

Yes ,there are protocols that ensure pathways of care are reasonably adjusted to meet the needs of patients who identified.

2. Does your NHS trust provide readily available and comprehensible information to patients with learning disabilities about the following criteria:

- treatment options;
- complaints procedures;
- appointments?

Yes information is provided when needs are identified – this is provided on an individual patient basis.

2. Does your NHS trust have protocols in place to provide suitable support for family carers who support patients with learning disabilities?

Yes, protocols are in place to support carers.

3. Does your NHS trust have protocols in place to routinely include training on providing health care to patients with learning disabilities for all staff?

Yes, learning disability awareness training is available for all staff .

4. Does your NHS trust have protocols in place to encourage representation of people with learning disabilities and their family carers?

Yes, the Learning Disability Strategy is in place, which includes the use of Patient Summits to facilitate the 'friends and family' reporting. Also patient satisfaction questionnaires are sent to patients who have used hospital services. Co trainers with learning disabilities deliver learning disability awareness training and co produce this training.

5. Does your NHS trust have protocols in place to regularly audit its practices for patients with learning disabilities and to demonstrate the findings in routine public reports?

Yes, there is a case note audit currently in progress for patients with a learning disability when they have been an inpatient. These findings are available in the Hospital Trusts Annual Report and Quality Accounts.