

Date: 15/07/2015

FREEDOM OF INFORMATION ACT REQUEST FOI/012338 – Interpreting and translation services.

1. Who is the senior responsible person for interpreting and translation services?
2. Is Interpreting services contracted?
3. Do you have an in-house interpreting model or outsourced or use a combination of both
4. Do you service interpreting bookings for any other public sector organisations
5. If the service is contracted, when did the contract commence and when is it due to expire?
6. Was the contract awarded after using an OJEU tendering process or was the service accessed through a framework, if so which one?
7. Please provide a copy of the contract/framework call off minus any commercially sensitive information.
8. Total face to face interpreting spend in 2012
9. Total face to face interpreting spend in 2013
10. Total face to face interpreting spend in 2014
11. Total telephone interpreting spend in 2012
12. Total telephone interpreting spend in 2013
13. Total telephone interpreting spend in 2014
14. Number of face to face interpreting bookings 2012
15. Number of face to face interpreting bookings 2013
16. Number of face to face interpreting bookings 2014
17. Number of telephone interpreting bookings 2012
18. Number of telephone interpreting bookings 2013
19. Number of telephone interpreting bookings 2014

Please see the Trust's Disclosure Log on the Trust website for information previously published regarding translation/interpreting;

<http://dudleygroup.nhs.uk/about-us/freedom-of-information/disclosure-log/>

In the search box type in previous FOI request numbers for the same/similar information: 011485, 011616, 011997, 012034, 012067, 012089 and 012117.

If this does not answer all of your questions please contact us quoting reference 012338