

# Chaplaincy Service

## Patient Information Leaflet

**The Dudley Group's multi-faith Chaplaincy Service provides pastoral care and spiritual support to people of all faiths and none**



**01384 456111 ext. 2352**

The Dudley Group's Chaplaincy Service is committed to providing pastoral care and spiritual support to people of all faiths and none.

As part of this commitment, the Trust Chaplaincy Service aims to facilitate the spiritual care and religious needs of patients and their loved ones. We will do our best to meet whatever religious needs you may have and to make provision for you to practise your beliefs, if you wish.

The Trust honours religious differences and different traditions, reaching out with compassion and respect to all those who are sick and afraid.

Our service is provided for patients, relatives and staff. If you wish to speak with one of the hospital chaplains, ask a member of staff to contact the service for you. If you prefer, you can contact the service directly via the hospital switchboard on:

01384 456111

Many people who are in hospital find it is a time which is very different to normal life. It may be a time of uncertainty, of questioning what is important and of coming to terms with issues not faced before.

This time may bring to the surface feelings that may be difficult to cope with. Sharing these thoughts and feelings can often help us, though sharing them is not always easy.

Chaplains visit the wards regularly and offer you a chance to discuss these feelings, should you wish to.

The Chaplaincy Team would find it useful to know your religious affiliation to help meet your particular spiritual needs, and the ward staff will share this information with the Chaplaincy Team.

If you would not like information about your religion/faith/belief shared with the Chaplaincy Team, please inform a member of staff.

Chaplains adhere to the UK Board of Healthcare Chaplaincy (UKBHC) Code of Professional Conduct, Chaplaincy Standards and Chaplaincy Competency and Capability Framework.

UKBHC is an Accredited Register with the Professional Standards Authority (PSA). UKBHC can be contacted at [www.ukbhc.org.uk](http://www.ukbhc.org.uk)



## Our mission statement

Our mission, as the Chaplaincy Service, is to:

Provide excellent patient-focused care, through clinical pastoral expertise, designed to meet the diverse spiritual needs of the Trust community.

Empower spiritual care throughout the Trust through the example of compassionate professional practice, training and support to our staff.

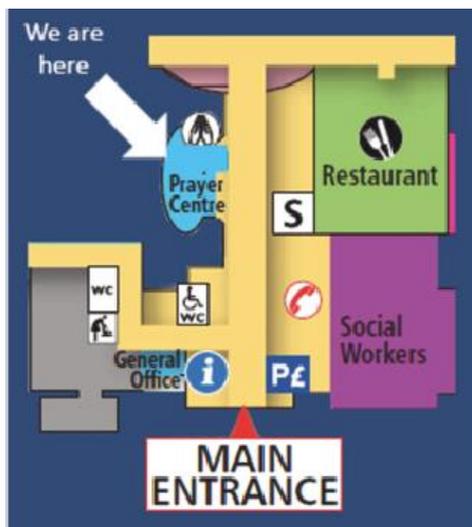
Contribute to The Dudley Group's vision in what we do and in the relationships we form with patients, visitors and staff.

## The Prayer Centre

The Prayer Centre is a sacred space for the whole hospital community, and is available for anyone who needs or wishes to experience its special stillness. All are welcome.

## Where we are

The Prayer Centre, located near the main entrance, is open at all times and is a place for quiet reflection, for those with or without religious beliefs.



## **Our chaplains**

The hospital provides chaplains from the Christian and Muslim faiths.

If your faith is not represented, the Chaplaincy Team will work to meet your needs and arrange support from other religious representatives, upon request.

There is also a team of chaplaincy volunteers who visit the wards and provide spiritual care.

### **Russells Hall Hospital Prayer Centre Services**

#### **Service of Worship and Holy Communion**

Monday 12.30pm

#### **Adoration of the Blessed Sacrament**

Thursday 12 noon until 1pm

#### **Jumah or Friday Prayers**

Friday 1pm until 2pm

We are also very happy to bring the Eucharist to the ward, on request.

The main faith festivals are also celebrated in the Prayer Centre. Contact us for information.

**If you would like this information in an alternative language or format, for example in large print or easy read, please call us on 0800 073 0510 or email [PALS@dgh.nhs.uk](mailto:PALS@dgh.nhs.uk) or write to Patient Advice and Liaison Service.**



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