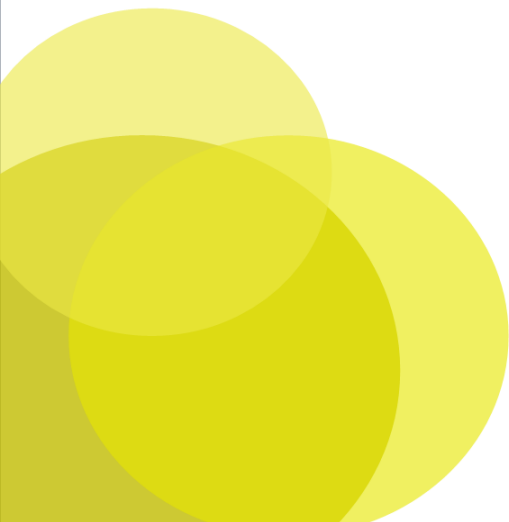


Information for people with disabilities

Emergency Department Patient Information Leaflet

There is a lot of help and support out there for people with disabilities. This leaflet includes contact information for people with:

- Disabled children
- Hearing difficulties
- Learning disabilities
- Physical disabilities
- Sight loss



Action on Hearing Loss

Action on Hearing Loss is the new name for RNID.

0808 808 0123 (Freephone)

<http://www.actiononhearingloss.org.uk/>

Beacon

Beacon is a charity that helps to improve the daily lives of people with a visual impairment living in the Black Country and Staffordshire.

01902 880111

<http://www.beaconvision.org/>

Blue Badge Scheme

The Blue Badge scheme is a national scheme for drivers or passengers who have severe mobility problems. The scheme allows Blue Badge holders to park close to where they need to go. The scheme also applies to people who are registered blind.

0300 555 0055

Carers Trust

Works to make sure that the role and contribution of unpaid carers is recognised and that they have access to the quality support and services they need to live their own lives.

www.carers.org

Contact a Family

National organisation in the West Midlands providing information and support to families that have a child with long term illness or disability.

0808 808 3555

www.cafamily.org.uk

Disability in Action Dudley

Support for disabled people by disabled people.

01384 814434

www.disabilityinactiondudley.co.uk/

The Disability Support Team

The Disability Support Team offers a personalised service to people with complex or severe physical impairment.

01384 323151

Disabled Living

Provides information and advice about equipment and products to make life easier for disabled adults and children, and those who support them.

0161 607 8200

www.disabledliving.co.uk/Home

Dudley Autistic Support Group

A group for carers and families supporting young people with an autistic spectrum condition.

01384 823487

Dudley CIL (Centre for Inclusive Living)

Dudley CIL is the centre for inclusive living. Run by deaf and disabled people for deaf and disabled people.

01384 348095

<http://www.dudleycil.org.uk/index.php>

Dudley Citizens Advice

Care and Disability Advice Line (CADAL)

0808 048 6486

cadal@dudleycabx.org

Dudley Advocacy

Helps people with disabilities make sure their views are heard and their rights are met.

01384 456877

www.dudleyadvocacy.org

The Savoy Centre, Noah Hingley Suite, Northfield Avenue, Netherton, Dudley, DY2 9ES

Dudley Assisted Living Centre

Has a range of equipment to assist daily living. Qualified staff will offer a full assessment to determine what is most appropriate to assist people with disabilities.

0300 555 0055

Dudley Metropolitan Borough Council

A guide to services for physically disabled people and people with hearing or sight loss.

Deaf Support Service: 01384 813462

Vision Support Services: 01384 813194

Physical and Sensory Disabilities Support Centre:

01384 813460

Children's Disability Network: 01384 815813

Dudley SENDIASS (Special Educational Needs and Disability Information, Advice and Support Service): 01384 236677

Dudley Parent Carer Forum

For any parent or grandparent caring for a child with a disability or additional needs.

01384 573381

www.dudleyparentcarerforum.com

Dudley Voices for Choice

A charitable organisation led by people with learning disabilities that supports people with learning disabilities and autism to speak up for themselves.

01384 422666

<http://dudleyvoicesforchoice.org.uk/>

Ehsas Carers

Ehsas Carers is a support group for parent carers of children with special needs and adults with learning disabilities from minority communities in Dudley.

01384 422522

Face2Face

Parents supporting other parents of disabled children.

0808 800 3333

www.scope.org.uk

Gadget Gateway

Assistive technology products and services to help people maintain their independence for longer.

<http://www.gadgetgateway.org.uk/index.php?store=dudley>

Learning Disabilities Specialist Health Services

Provides intensive assessment and treatment services for adults, aged 18 and over, with a moderate to severe learning disability and complex needs. Our short stay and reintegration services also provide for people with a learning disability and complex health needs.

01384 323047

The Ridge Hill Centre, Brierley Hill Road, Nr. Stourbridge, West Midlands, DY8 5ST

Mencap

Mencap is the UK's leading learning disability charity working with people with a disability and their families and carers.

0808 808 1111

www.mencap.org.uk

Midlands Wheelchair Hire

Wheelchair hire available anywhere in the Midlands. Delivers and will collect a wheelchair to your specifications for short or long term hire periods.

01781 048 1729

<http://midlandwheelchairhire.co.uk/>

Sandwell Crossroads Care

Arranges breaks for carers.

0121 553 6483

www.sandwellcrossroads.org

Sandwell Family Information Service

Sandwell children and young adults disability and special needs register. Those on register will receive information about services, events and activities available in Sandwell.

0121 569 4914

http://www.sandwell.gov.uk/info/200298/early_years_and_childcare/2886/childcare_for_children_with_special_educational_needs_and_or_disability

SPDC (Sandwell Parents for Disabled Children)

Focuses on providing play and leisure opportunities for disabled children and their families in Sandwell.

0121 553 2093

www.sp-dc.org

Sandwell Young Carers

Supports children and young people whose lives are affected as a result of caring for a family member.

0121 525 7667

<http://www.sandwellyc.com/>

Sense

We are a national charity that supports and campaigns for children and adults who are deafblind or have sensory impairments.

0300 330 9250

<http://www.sense.org.uk/>

Sign Café

People from Dudley's deaf community and those who use British Sign Language meet at the Queens Cross Centre in Dudley.

01384 813462

disabhearing.dachs@dudley.gov.uk

Spurgeons – Young Carers Dudley

Provides support for young carers from age eight to 18.

01902 877550

dudleyyc@spurgeons.org

The Gadget Gateway

Assistive technology products and services to help you maintain independence for longer.

<http://www.gadgetgateway.org.uk/>

Thomas Pocklington Trust

The Pocklington resource and information centre offers a variety of activities and services to people with sight loss.

01384 440333

<http://www.pocklington-trust.org.uk/services/Stourbridge>

Mary Stevens Centre, 221 Hagley Road, Oldswinford, Stourbridge, West Midlands, DY8 2JP

Voyage (DCA) (West Midlands) Home Care

Supports young people with physical and learning disabilities who need support to access college and gain independent living skills.

0800 328 6091

<http://www.voyagecare.com/>

Social Services

Adult Social Care Access Teams

Birmingham:	0121 303 1234
Dudley:	0300 555 0055
Sandwell:	0845 352 2266
South Staffordshire:	0300 111 8010
Wolverhampton:	01902 551 199
Worcester:	0845 607 2000

Dudley Adult Safeguarding Unit

0300 555 2345

Children's Social Services

Dudley:	01384 813200
Sandwell:	0845 351 0131

The Children's Disability Team Social Services

01384 815813

Can I find out more?

There is more information on the following Dudley Community Information Directory web link:

<http://www.dudleyci.co.uk/kb5/dudley/asch/home.page>

This leaflet can be downloaded or printed from:

<http://dudleygroup.nhs.uk/services-and-wards/accident-emergency/>

With acknowledgements to the Office of Public Health, Dudley Council

Originator: J Beck, Welfare Liaison Nurse, ED. Date originated: March 2015. Review date: March 2018. Version: 1. DGH ref: DGH/PIL/01089