

Date: 31/03/2016

FREEDOM OF INFORMATION REQUEST 012681 – Shifts and translators

1) The name of your trust

The Dudley Group NHS Foundation Trust

2) In the last 12 months, has your trust had to issue a new rota pattern for doctors of any speciality, which has had the effect of reducing the number of doctors on shift?

Yes

3) For the week commencing February 22 2016

a) what percentage of doctor shifts were filled by locums?

We do not hold the total number of doctors shifts centrally. We did have 47 requests for shifts to be filled that week of which 91.5% were filled by locums.

b) what percentage of doctor shifts were unfilled?

8.5%

4) For the week commencing February 23 2015,

a) what percentage of doctor shifts were filled by locums?

b) what percentage of doctor shifts were unfilled?

This information was not stored centrally in an electronic reporting system in Feb 2015.

5) In the month of February 2016, how many agency nursing shifts were paid at a band 6 rate to fill a band 5 unfilled shift?

We don't fill posts at band 5 level with higher bands via the agencies. If the agencies are unable to fill the booking at the band 5 then this is counted as an override to the agency caps.

6) How many languages do you translate patient information into as of 1 March 2016?

Please list the languages by most popular.

The Trust will translate written information into any language and our most popular language requests are:- Punjabi, Polish, Bengali, Armenian and Gujarati

7) For the following financial years: 2013/14, 2014/15 and so far in 2015/16, how much money has the trust spent on the following language services:

a) Translation of written information for patients /carers

b) Translation services for patients/carers

Please see information for questions 7 a) and 7b) in the table below

c) Employment of translators

The Trust does not employ translators

d) Employment of advocates for non-English speaking people

The Trust does not employ advocates for non-English speaking people

e) Total cost of translation and interpretation for the trust

Please see the information in the table below

Analysis of costs for interpreting fees:

		201314	201415	201516 (M1-11)
(a)	Written	907.05	2,185.26	1,638.42
(b)	Other	16,025.20	28,499.01	46,777.62
(e)	Total	16,932.25	30,684.27	48,416.04