

Date: 10/11/2015

FREEDOM OF INFORMATION REQUEST 012482 – Trust debt

Please send me the following:-

Total level of aged trust debt - as at 30/9/15 sales ledger £2.4m

Total level of written off trust debt - in 2015/16 £27,000

Total number of staff employed in debt recovery - best estimate at split in GO 1.3

Total debt identified in 15/16, 14/15 and 13/14 - as at 30/9 and year end for 14/15 and 13/14 sales ledger 2015/16 - £4.5m, 2014/15 - £5.6m and 2013/14 - 5.3m

Total invoices paid by value in 15/16, 14/15, 13/14. - 2015/16 = £155m, 2014/15 = 333m and 2013/14 = £306m

Total value of all bad debt/number of cases held by the trust - 2015/16 = 1.7m 788 cases, 2014/15 = 1.7m 762 cases, 2013/14 = £0.8m 762 cases

-% of debt originating from customers who reside inside the EU - o/s invoices from overseas EU as at 30/9/15 = 0.02%

-% of debt originating from customers who reside outside the EU - as above but non EU = 0.7%

-% of debt originating from customers who reside in the UK - balance of above = 99.28%