

Date: 03/12/2015

FREEDOM OF INFORMATION REQUEST 012512 – Unserved meals

**Under the Freedom of Information Act, please could you provide me with the number of unserved meals (ward food wastage) at each of your sites in 2014/15, and what percentage of all meals provided this represents.**

**For plated meal systems, this is the number (calculated over the full menu cycle or 7 days where no menu cycle is used), of unserved in-patient meals remaining at the end of the meals service period expressed as a percentage of the total number of meals provided and available at the commencement of the meal service period. For bulk systems use an apportionment of remaining meals based on visual inspection.**

The Trust is contracted with Summit Healthcare (Dudley) Limited to provide the FM services in partnership with its FM Service Provider, which includes catering. The Trust does not hold the information you have requested, however we have been informed by the FM Service Provider that they calculate their waste as a percentage rather than a number. For the period in question the percentage of wastage for un served in-patient plated meals remaining at the end of the meals service period expressed as a percentage of the total number of meals provided was 12%