

Date: 8/1/16

FREEDOM OF INFORMATION REQUEST 012554 – Safe staffing

1. What evidence-based tool(s) do you use to measure or manage safe nurse/ midwife staffing levels?

2. What indicators do you use to assess safe nurse / midwife staffing levels in your Trust?

Please complete the tables below, adding in the most recent results from your last two Board meetings for those indicators reported at Board level. Please collate any results derived from multiple hospital or acute sites.

2a) Staffing specific indicators

Indicators	Figures/results from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust	N/a indicator not discussed at last two Trust Board mtgs
overall average percentage of planned day and night for nursing and care staff in hospital(s) which are filled	Days Qualified 95% Unqualified 96%	Days Qualified 94% Unqualified 95%		
staff WTE % turnover				Not an indicator reported to Board directly. This is monitored at the Workforce and Staff Engagement Committee with the Board considering this as it considers the wider safe staffing performance as turnover may be a factor driving this performance challenge
staff WTE vacancies				A % vacancy figure is reported

				to Board and discussed rather than wte figure
staff % sickness levels	3.25%	3.84%		
nursing hours per patient day (NHPPD)				N/A indicator not discussed
Other, please specify:				

2b) Care quality indicators

Indicator s	Figures/res ults from Board meeting 1	Figures/results from Board meeting 2 (most recent mtg)	N/a indicator not used by Trust
Summary hospital-level mortality index (SHMI)	1.05	1.02	
Hospital standard mortality ratio (HSMR)	105.4	100.01	

Bed occupancy rates		Not reported routinely to the board. Bed occupancy rates are published quarterly from the KH03qtr National Return and are available up to Quarter 2 of 2015/16 at the following link https://www.england.nhs.uk/statistics/statistical-work-areas/bed-availability-and-occupancy/bed-data-overnight/ and see file NHS organisations in England, Quarter 2, 2015/16 (XLS)	
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Readmission rates Readmission rates with related condition Readmission rates with unrelated condition.		Emergency Re-admission rate for 30 day re-admissions using the PbR methodology for DGH for the 12 month period October 2014 to September 2015 inclusive is 6.54%. The data is not analysed by condition either related or non-related. Source UHB Hospital Evaluation Data Tool.	
No. of healthcare associated infections (HCAs) reported	Available in public Trust board papers on website -	http://dudleygroup.nhs.uk/about-us/board-of-directors/board-meetings/	

No. of hospital acquired pressure ulcers reported Grade 4 Grade 3 Grade 2 Grade 1	Available in public Trust board papers on website - Number of stage 1 and 2 pressure ulcers not reported to board	http://dudleygroup.nhs.uk/about-us/board-of-directors/board-meetings/	
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Total No. of falls reported No. of those falls reported which resulted in harm			Reported quarterly to sub-committee of Trust Board – by exception only to Trust Board
Other quality clinical outcomes reported, please specify:	Nutrition and hydration Mortality Incidents available in public Trust board papers on website	http://dudleygroup.nhs.uk/about-us/board-of-directors/board-meetings/	

3) Staffing levels

Please answer the following questions?

a) How many day time shifts on general acute wards operate with an average of more than 8 patients per RN each month since July 2014?	0
b) What is the trust adult acute daytime average RN: patient ratio achieved (not scheduled) for Monday to Friday and for Saturday and Sunday?	Information available on Trust public website http://dudleygroup.nhs.uk/about-us/quality/safe-staffing-levels/

c) Can you provide the average NHPDD on acute wards for June 2015	Not collected
d) What is outcome data used /presented at board level?	Information available on Trust public website http://dudleygroup.nhs.uk/about-us/quality/safe-staffing-levels/