

Date: 01/04/2016

FREEDOM OF INFORMATION REQUEST FOI/012689 – Patient letters

1.
Does your NHS Trust use any outside company, individual or organisation to transcribe patient letters, records or any other patient information?

No

If so:

2.
Please give the names of the companies/ individuals/ organisations used, their addresses and the countries in which they are based.

3.
Please give the dates during which they have been employed to carry out these services by your Trust.

4.
Please state exactly what services the company/ individual/ organisation is contracted to do for the trust.

5.
In what form is the patient information sent to the company/ individual/ organisation?

6.
On how many occasions was patient information sent to the company/ individual/ organisation? Please give the figure for each of the past three years.

7.
How much money has been paid to the company/ individual/ organisation? Please give the figure for each of the past three years.

6.
How many complaints have you received about the standard of the work by this company/individual/organisation, if any? Please give figures for each of the past three years.

7.
On how many occasions has this data been lost or misplaced by the company/ individual/ organisation? Please give figures for each of the past three years.