

Date: 18/11/2016

FREEDOM OF INFORMATION REQUEST 013117 – Overseas visitors

1 - How many overseas visitors received treatment at the trust in the financial year 2015-16 who weren't eligible for free care? 45 patients

2 - How much has the trust so far (as of today's date) collected in payments from overseas visitors who weren't eligible for free care in 2015-16? £37,783

How much is still owed? £120 (the sum of £23, 333 written off which includes Obstetric patients (detailed on question 4 below))

3 - How many overseas visitors received treatment in any form of obstetrics or maternity care in 2015/16? 7 patients

4 - How much has the trust so far collected in payments from overseas visitors receiving obstetrics or maternity care in 2015/16? £4774

How much is still owed? £120 (the sum of £5,161 written off in relation to 15/16 treatment as at October 2016)

5 - Did any overseas visitors receive IVF or any other fertility treatment in 2015/16? NO

6 - If yes please provide as many details as possible including the nationality (if possible), the form of treatment and the price. Please also state if they paid the full amount for the cost. N/A

7 - Is the trust doing anything specific to better identify overseas visitors and ensure they are charged eg ID checks on specific wards, training for staff, employing debt collection agencies – please specify.

Specific wards and departments i.e. Maternity Outpatients, Obstetrics, Emergency Department, Emergency Assessment Unit that have direct access are provided with training specific to them.

Increased awareness across the Trust via the Trust intranet using screensavers on all PC's by utilising Department of Health Overseas Visitor posters.

Patients complete an NHS eligibility form if not normally resident in UK, in Emergency Department and other direct access areas.

Posters are displayed in Emergency Department and Emergency Assessment Unit

Overseas Visitor information to be included in the Trust induction programme with additional training provided where relevant.

Following Department of Health guidance outstanding debt is reported monthly to the Overseas visitor contact at Dept of Health who then liaises with immigration and border agency