

Date: 14/02/2017

Freedom of Information request 013231 – Translation services

The following questions refer to any translation from another language into English, or from English into another language. For the last four financial years, please provide the following details:

1. How much your trust has spent on the translation of written information for patients or carers?

2. How much your trust has spent on translation/interpreter services?

Questions 1 & 2 - The Trust coding structure does not differentiate between translation and interpreting. Overall amounts spent in each year are as follows:

12/13 £18,263

13/14 £18,764

14/15 £30,498

15/16 £55,322

3. How much your trust has been spent on the employment of translators/interpreters?

The Trust does not employ any translators/interpreters or advocates.

4. How much your trust has spent on employing advocates for non-English speakers - **N/A**

5. Which languages did your interpreters/translators work from or to?

a) Please list each language

Albanian

Amharic

Arabic

Armenian

Bengali

BSL

Cantonese

Chinese

Czech

Farsi

Fulla

Gujerati

Hakka- Chinese

Hindi

Italian

Korean

Kurdish

Lithuanian

Mandarin

Mirpuri

Patwari

Persian

Polish

Portuguese

Punjabi
Pushto
Romanian
Russain
Slovak
Tamil
Tigrinya
Turkish
Urdu
Vietnamese
Yemeni

- b) Please list the number of interpreters/translators who worked for you in each language
c) Please list how many times the interpreters/translators worked for you in each language.

5 b & c - This level of detail is not held within an electronic format it would only be on the invoice, to retrieve this information would require pulling out each individual invoice, this would exceed the limit for Freedom of Information request