

Date: 21/03/2017

FREEDOM OF INFORMATION REQUEST FOI/013327 – Patient meals

1. For the most recent two financial years (14/15) and (15/16) please state what the cost of providing food to patients was at your trust per patient per day?

For example: 14/15 - £3.80, 15/16 - £4.20

2. If you have a figure please state what percentage of food in the most recent financial year (15/16) was returned untouched by patients?

3. If you have an outside caterer that is responsible for supplying food to the Trust, please state the name of the company and how much it was paid by the Trust in (15/16)?

For information on questions 1 to 3 please go to the disclosure log on the Trust website

<http://dudleygroup.nhs.uk/about-us/freedom-of-information/disclosure-log/> in the search box type in meals or food

4. In the 2016 calendar year please state how many complaints you logged relating to the provision of on-site food and give brief details of the nature of those complaints.

There were no complaints specifically about food however there were 4 complaints where food formed part of the complaint.

5. What is the trust's policy on healthy eating?

We have a nutrition strategy which covers this, healthy food is positively promoted to staff and visitors and healthier options are indicated on patient menus so they can be selected if desired by patients. Patients are also offered high calorie and protein options as they may have increased requirement small appetites etc.

Also see Trust website <http://dudleygroup.nhs.uk/services-and-wards/nutrition/> which gives further information on meals and also <http://dudleygroup.nhs.uk/patients-and-visitors/how-were-doing/you-said-we-did/> where there is a section on food and drink