

Date: 22/12/2016

FREEDOM OF INFORMATION REQUEST FOI/013164 – delayed transfer of care

Provision of Delayed Transfer of Care / Bed Blocking Services and Rapid Response Services

There are no contracts or commissioned services, specifically commissioned for: Provision of Delayed Transfer of Care / Bed Blocking Services and Rapid Response Services, although there is a service contracted providing a brokerage service to support patients and their families identify suitable care home placement. This service is a pilot with a long term plan to provide a similar service in house. It is an initiative supported by the whole local, health and social care economy

The service is not specifically for Provision of Delayed Transfer of Care / Bed Blocking Services and Rapid Response Services, the service is offered to all patients assessed as requiring a care home to facilitate discharge, there is a 99% take up of the service.

This service adds quality to the discharge process by supporting families/carers/patients to locate suitable care homes and help them navigate through the complex health and social care funding process and by doing so has proved to reduce the number of delayed transfers of care.

As a pilot scheme this service has not gone to tender but I will endeavour to provide the information you require below.

Is the above service provided in-house or contracted out to an external supplier(s); and if externally outsourced: Who were the suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages?*

Currently as pilot undergoing review

Contract values of the above framework/contract (and any sub lots), year to date
Start date & duration of framework

Approximately £20k per month for pilot initiative

What is the nature of the service/s provided?

Care brokerage/ supporting families/carers/patients to locate suitable care homes and help them navigate through the complex health and social care funding

Is there an extension clause in the framework/contract and, if so, the duration of the extension?

No framework in place

Has a decision been made yet on whether the framework/contract are being either extended or renewed? - **N/A**

Who is the Senior Officer (outside of procurement) responsible for this contract or service provision

Chief Operating Officer

If no contract/ framework is in place, confirmation that these services are conducted in-house or outsourced to a third party provider

Currently working with a 3rd party as part of a pilot