

Date: 22/02/2017

FREEDOM OF INFORMATION REQUEST FOI/013270 – Translation services

1. How much did your Trust pay for the services of translators for patients in each of the last three financial years? (i) 2013/14, (ii) 2014/15 and (iii) 2015/16?

Please go to the disclosure log on the Trust website <http://dudleygroup.nhs.uk/about-us/freedom-of-information/disclosure-log/> and in the search box type in 013231

2. If possible please state what the most expensive hourly rate was, which language it was for and how many hours were purchased at this rate?

Telephone £102 per hour (1.70 per minute), translated Polish for 21 minutes