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Publication and	Express & Star, Jamie Brassington
reporter	
Date of article	16.10.17
Headline	Hospital fails to meet A&E targets
Paragraph/s relating to	One in five A&E patients are waiting more than four hours
The Dudley Group	to be seen at Russells Hall Hospital, latest figures show.
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	Just 80 per cent of patients were seen within four hours in
	August – way down on the national 95 per cent NHS
	target.
Press enquiry	The Express & Star contacted the Trust about the August
	2017 four-hour target figures published in the October
	Board papers. The Trust was asked to comment.
Trust response	

COMMENT FROM DIANE WAKE, CHIEF EXECUTIVE, THE DUDLEY GROUP NHS FOUNDATION TRUST

We always do our best to make sure patients attending our Emergency Department are seen as quickly as possible and continue to see, treat, admit or discharge the vast majority of patients within four hours.

Our combined performance in August for all types of emergency attendances, which is measured as part of the national four-hour target, was 87.2%.

Patients are always prioritised in order of clinical need to make sure that acutely unwell patients receive the urgent medical attention they require as soon as possible.

In partnership with the Dudley Clinical Commissioning Group (Dudley CCG), we have invested £2.6m in a brand new Emergency Treatment Centre which is currently being built. This new facility will mean better assessment by appropriate clinicians and less pressure on A&E, supporting reduced waiting times and a better experience for our patients.

We continue to work closely and robustly in collaboration with our health and social care colleagues from across the region to ensure our patients receive safe and appropriate care at all times.

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For further information please contact Chace Smith, Communications Assistant for The Dudley Group NHS Foundation Trust via 01384 244403 or email <u>communications@dgh.nhs.uk</u>