

Date: 03/07/2017

FREEDOM OF INFORMATION REQUEST FOI/013513 - Complaints

This is a request under the Freedom of Information Act.

I request to know how many formal complaints your NHS trust has received during the duration of May 2016 to May 2017?

I am happy to receive this data in numerical form. For example:

“This NHS trust has received 40 complaints in the time period May 2016 to May 2017”

The Dudley Group of Hospitals has received 296 formal complaints from 1st May 2016 to 31st May 2017