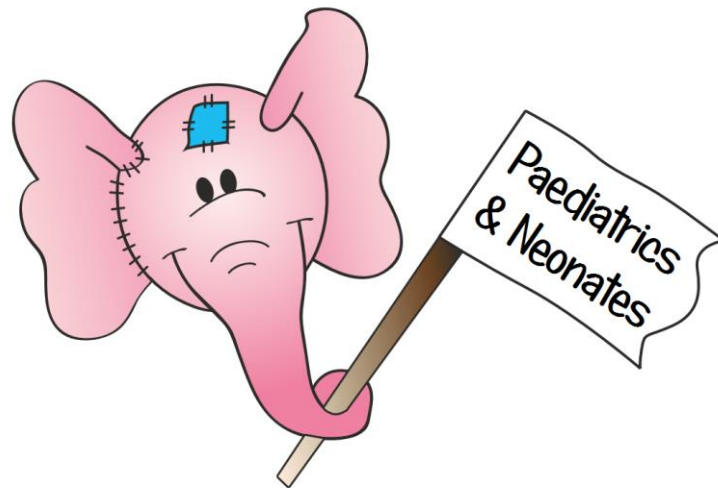


Play service

Children's Ward

Parent/Carer Information Leaflet



Introduction

This leaflet is about a play service we offer for children and young people in our Children's Ward. It gives information on who we are, what we do and what facilities there are.

Who are we?

Julie and Linda

We are qualified nursery nurses (childcare practitioners) with an additional qualification in health play specialism.

What do we do?

We are very experienced in helping to make your child's hospital stay positive and fun. We provide games and toys, support with procedures and help relieve anxieties for your child.

We can help relieve anxieties when your child needs to:

- Go to theatre for an operation or procedure
- Have a blood test
- Have a scan
- Have any other investigations

We help when children have a phobia of needles.

We will go with your child if necessary, and support them through procedures. We will also provide distractions if your child is really worried or anxious about a procedure. There are puppets, songs and bubbles that help make this easier.

We provide normal everyday play, as well as more specialist therapeutic play and preparation for children and adolescents, providing reassurance to help build self-esteem and confidence. We can also come up with play programmes and development activities to help your child if he/she is in hospital for a while.

We are run pre-admission clinics in the Children's Outpatient Department, to help prepare your child for their operation. Please note that there are no nurses at these pre-admission clinics.

We always try and make the hospital environment as child friendly as possible and make sure there are lots of things to do so that your child can enjoy their time with us.

We are champions in supporting children with special needs. We work closely with the Learning Disabilities Lead Nurse to support children who have a special need and require additional support.

We also involve families and carers with all aspects of play and distraction.

What facilities are there?

We have a playroom in the ward. It is open from 7.30am until 4pm, Monday to Friday. The playroom is open for limited times over the weekends, but the nurse looking after your child may be able to open it if there is a special toy that your child wants. We ask that you stay with your child in the playroom and that you help your child put away the toys that they have been playing with.

There is also an adolescent room for children who are over 12 years old. This is a chill-out zone away from the younger children.

We have a teacher who comes to the ward for a few hours each day who will chat to your child about school. The teacher can provide some work for your child to do while they are in hospital. This may take place at their bedside or in the hospital class room. If your child is in hospital for an extended period of time, the teacher will contact your child's school for additional work.

We have a sensory room available which is great to help with anxieties or if your child has a special need. We will always stay with your child in this room unless special provisions have been made.

There are many treats available on the ward. We have two dogs, Tilly and Ivy, that visit us on a regular basis. Check out the Doggie Board for the date of their next visit. Unfortunately, if your child goes home the day before, you cannot pop back in to see them.

The POD entertainers visit the ward every other week with treats and surprises. We have a regular volunteer that comes to the ward and provides fun, laughter and goody bags.

We hope that your child enjoys their stay on the ward, and that it is a positive and fun one. We would really appreciate it if you could fill in our feedback forms to let us know if we did well, or what we could have done differently to make your child's stay better.

Thank you

Linda and Julie
The play specialists

If you have any questions or if there is anything you do not understand about this leaflet, please contact:

Children's ward on 01384 244271

Russells Hall Hospital switchboard number: 01384 456111

This leaflet can be downloaded or printed from:

<http://dudleygroup.nhs.uk/services-and-wards/paediatrics-and-neonatology/>

If you have any feedback on this patient information leaflet, please email dgft.patient.information@nhs.net

This leaflet can be made available in large print, audio version and in other languages, please call 0800 073 0510.

للحصول على هذه النشرة بحجم أكبر، وعلى شكل إصدار صوتي و بلغات أخرى، الرجاء الاتصال بالرقم 08000730510.

此宣传单可提供大字版本、音频版本和其它语言版本，请拨打电话：0800 073 0510。

Ulotka dostępna jest również w dużym druku, wersji audio lub w innym języku. W tym celu zadzwoń pod numer 0800 073 0510.

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Aceasta broșura poate fi pusă la dispoziție tipărită cu caractere mari, versiune audio sau în alte limbi, pentru acest lucru vă rugăm să sunați la 0800 073 0510.

یہ کتابچہ آپ کو بڑے حروف کی لکھائی، سمعی صورت اور دیگر زبانوں میں مہیا کیا جا سکتا ہے۔ برائے مہربانی فون نمبر 08000730510 پر رابطہ کریں۔