

Date: 03/07/2017

FREEDOM OF INFORMATION REQUEST FOI/013532 – Interpreters

1. How many BSL interpreters are available at each of your hospitals to attend 999 call outs involving deaf people, and to translate for patients inside hospital (please state the number of interpreters and the name of each hospital, if possible)? We currently have a one supplier of all Interpreting & Translation services. No interpreters are based on site, but availability from our supplier is available 24/7.

2. If BSL interpreters are available, how much did these cost last year (January to December)?

| Month | Amount |
|-------------|---------|
| Jan16 | £1,686 |
| Feb16 | £2,254 |
| Mar16 | £1,418 |
| Apr16 | £1,310 |
| May16 | £2,418 |
| Jun16 | £1,959 |
| Jul16 | £2,613 |
| Aug16 | £1,073 |
| Sep16 | £1,059 |
| Oct16 | £1,639 |
| Nov16 | £4,303 |
| Dec16 | £1,620 |
| Grand Total | £23,351 |

Breakdown is per month as well as the total BSL cost

3. If BSL interpreters are not available, what policies or procedures do your hospitals have regarding dealing with emergencies and treatment concerning deaf BSL users?

Our supplier can provide BSL interpreters 24/7

4. The list of hospitals in which you operate as an organisation.

Please go to the Trust website <http://dudleygroup.nhs.uk/about-us/>