

Date: 15/11/2017

FREEDOM OF INFORMATION REQUEST FOI/013751 – Virtual fracture clinic

1. Do you currently have a 'virtual fracture clinic' / 'virtual triage clinic' / alternative to a traditional face to face appointment?

We are due to pilot a Virtual Fracture Clinic from the 20 November 2017 with 3 T&O Consultants over a 3 month period; following an evaluation of the pilot, the Virtual Fracture Clinic will be implemented fully.

2. If so what is it called and when did it start?

See above.

3. Name and contact details of lead orthopaedic consultant/ consultant in charge of fracture clinic?

Mr.Maneesh Sinha, Clinical Service Lead, Trauma and Orthopaedics, Dudley Group NHS Foundation Trust.

4. Number of new patient referrals per annum to fracture clinic?

Circa 6800, based on latest 12 months.

5. How much do you get paid per new patient “virtual” appointment?

Same as the current new patient tariff for a fracture clinic attendance.

6. What is your discharge percentage from the “virtual” appointment?

Pilot has not yet commenced.

7. What software program do you use to run your virtual clinic? In-house or bought in?

In house Virtual Fracture Clinic Proforma designed and used through an in-house IT programme.

8. If you don't have any virtual clinic, have you been considering/planning for one?

See above.

9. Do all patients come to a generic fracture clinic? Or do A&E book into sub-speciality clinics e.g acute knee, Paeds, hands etc.

All patients are booked through ED into a generic fracture clinic Monday to Friday in order to meet BOA criteria for referral and orthopaedic review within 48 hours, but there are some subspecialty slots in the week such as acute knee soft tissue injuries, hands and shoulders for referral after initial assessment by ED