

Date: 06/02/2018

FREEDOM OF INFORMATION REQUEST FOI/013928 – Hospital TV

I would like to ask a few questions about the hospital tv services please?

I would like to check about the tv services offered by the hospital please?

I wondered which company provides the service?

I wanted a list of each tv package offered, including what is included, the full costs, the duration, and the list of channels this provides access to?

I wondered if there are any ways a patient can watch the tv for free and if so what are these periods and how are they accessed?

I wondered which payment methods are available to pay for the tv service and if there are any additional costs such as admin fees etc?

I wondered if refunds are available for the service and if so in what circumstances? Does the trust profit from this scheme and if so how many in the last financial year?

There are no tv packages, the Trust does not charge for the use of tv's. T.v's are owned by the Trust with only freeview channels provided.