

Date: 22/03/2018

FREEDOM OF INFORMATION REQUEST FOI/013964 – Managed service

I request for the following information regarding Managed Services to be provided to us:

1. Do you currently have Managed Service agreement in place, either in Cardiology, Radiology, Ultrasound or for Patient Monitoring?
 2. If any such agreements are in place, who is your existing provider?
 3. What is the scope of the agreement by department and by services offered?
 4. When was the contract start date? When is the contract end date?
 5. Have there been any measurable financial or operational benefits from the agreement and what are they?
- By Managed Service we understand any contract with a private provider which:
- Spans multiple years
 - Includes provision of technology and services
 - Includes Service Level Agreements and KPIs
 - Has an element of risk transfer for pricing and service delivery
 - There is an element of performance risk transfer to the contracting party

Please send your responses electronically, by filling in the attached spreadsheet

Organisation name	Do you currently have Managed Service agreement in place, either in Cardiology, Radiology, Ultrasound or for Patient Monitoring?	If any such agreements are in place, who is your existing provider?
The Dudley Group NHS Foundation Trust	Yes - Radiology	Siemens

What is the scope of the agreement by department and by services offered?	When was the contract start date?	When is the contract end date?	Have there been any measurable financial or operational benefits from the agreement and what are they?
Full MES	May 31st 2001	May 31st 2041	Operational benefit of having single supplier managing all radiology equipment.