

8/6/18

Freedom of Information request 014138 – Charges for internet, phone and TV use

Q1 & 2:

Does your trust charge patients for use of the following items? If so what is the hourly charge as of 1 May 2018?

- a) Television
- b) Internet -
- c) Telephone

Q3

What is the total amount the Trust received in charges in each year 2017/18, 2016/17 and 2009/10 for each item?

- a) Television
- b) Internet
- c) Telephone

Q4

How many individual patients paid charges in each year 2017/18, 2016/17 and 2009/10 for each item?

- a) Television
- b) Internet
- c) Telephone

Q5

What was the highest amount charged to one patient for each item in each year 2017/18, 2016/17 and 2009/10.

- a) Television
- b) Internet
- c) Telephone

Please use the following table for answers if possible:

The Trust does not have patient entertainment systems

Patient internet was not in place in 2009/10

Please note, the Trust now offers free wifi for patients

The Trust has the totals per year for income received from wifi not per patient. From the information we have the following is the income we received for public WiFi:

2016/17 £4,017.40

2017/18 £3,614.77