

Freedom of Information request 014347

1/10/18

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers. - Exemption 43
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server) - Exemption 43
- Storage Area Network Maintenance/Support (EMC, NetApp etc) - Exemption 43

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title. - Exemption 43
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network) - Exemption 43
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Exemption 43
4. Brand: Please state the brand of hardware or software - Exemption 43
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. - Exemption 43
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? - £100k pa
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) - Legacy contracts 1 year rolling, primary contract 3 years
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. September 2020
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) - February 2020
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. - Exemption 43

11. Number of Physical Server: Please can you provide me with the number of physical servers.
Exemption 43

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers. - Exemption 43

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence. - Exemption 43

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) - Exemption 40 (2)

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract - Exemption 43

Exemption 40(2)

40(2) provides an exemption when the requester is asking for someone else's personal data – in this case personal data relating to the public authority's employees.

***Exemption 43 (2) applied given the organisation considers this level of information commercially sensitive from an information security perspective.**

The public interest test set out in section 2(2)(b) supports application of exemption 43 (2) given there is a greater public interest in maintaining the exemption 43 (2) outweighing the public interest in disclosure in order to protect public and public services against cyber security threats.