

Freedom of Information request 014245

Dear team, I would like to make an FOI request for the following information about the digital innovation used in your trust.

1) Does your organization have a digital health strategy and is it in keeping with the NHS Digital Agenda?

a. Yes ~~b. No~~

2. Which of the following statements best represents your organisation with regards to the NHS Digital Agenda?

a. Our organisation is very supportive of the Agenda and embraces all opportunities to deliver services digitally

~~b. Whilst we support the Digital Health Agenda, we recognise there are certain barriers, preventing our organisation from fully embracing this approach organisation wide~~

~~c. Our organisation is mindful of the Agenda but we are not consistent in service delivery approaches organisation wide~~

~~d. Our organisation would benefit from a better understanding of what the Digital Agenda entails~~

~~e. Other - please specify~~

3. Does your organisation have an Electronic medical record (EMR)?

a. Yes ~~b. No~~ ~~c. Don't know~~

4. Does your organisation have all services fully integrated in the electronic medical records (pathology, radiology, outpatient assessment, inpatient assessment under one portal system)?

a. Yes - investment in delivery ~~b. No~~ ~~c. Don't know~~

5. Does your organisation plan to integrate this services in the next 5 years?

a. Yes ~~b. No~~ ~~c. Don't know~~

6. Does your organisation see that the awareness and process execution as the core drivers of digital service adoption for patients?

~~a. Yes~~ ~~b. No~~ c. Cannot answer, the Trust is not sure what you mean by this question can you please clarify.

7. What advantages do you think that your organisation has benefitted from having digital patient records?

a. Faster access to data and information sharing

b. Tighter security compared to paper based approach

c. Accessibility from any location and device

d. Other- please specify

8. Which single most important factor does your organisation see as the driving force behind the need to make services available online?

~~a. Reducing operating costs~~

~~b. Increasing staff and operational efficiency~~

~~c. Improving service provision to patients~~

~~d. Reducing staff workload/ administration~~

~~e. Modernising patient services~~

~~f. Making services available 24/7~~

g. Other - the safety of patients and quality of care delivered

9. Does your organisation currently use mobile and/ or wearable technology (such as smartphones, tablets or laptops) by staff members?

a. Yes ~~b. No~~ ~~c. Don't know~~

10. What are the reasons why your organisation is not using digital innovative approaches in healthcare? -

N/a

~~a. The financial implications are too expensive~~

~~b. Lack of the technical capability to manage the devices~~

- ~~c. Risks associated with safeguarding of patient data~~
- ~~d. Lack of the technology and or software to manage the data and devices~~
- ~~e. Others~~

11. In your opinion, in which of the following areas of your ICT infrastructure do you feel more hindered with regards to implementing digital innovation? Please tick all that apply

- ~~a. Data security environment to protect patient data~~
- ~~b. Network capacity enhancement~~
- ~~c. Network robustness and resilience to software malware~~
- ~~d. Legacy hardware and ICT services (Inhouse or Contracted)~~
- ~~e. Other - please specify~~

Exemption 43 has been applied given it is commercially sensitive in that providing this information may compromise information security.

12. Please tell us which of the following your organization prioritizes, with regards to increasing efficiency and productivity?

- ~~a. Enabling field teams to work flexibly from anywhere, any time~~
- ~~b. Increasing opportunities for easy collaboration between teams~~
- ~~c. Moving to a Cloud or Hybrid model to reduce costs and complexity~~
- ~~d. Providing staff with more information, more quickly, on patients and processes~~
- ~~e. Improving ICT infrastructure organisation wide~~

13. Do you feel that NHS funding is available to enable Wi-Fi will benefit your organization?

- ~~a. Yes - we have already accessed through NHS Digital~~
- ~~b. No~~
- ~~c. I wasn't aware of this~~
- ~~d. Don't know~~

14. In your opinion what challenges does your organization face towards successfully implementing a paperless environment in keeping with the NHS Digital Agenda of 2020 - **N/a**

- ~~a. Financial constraints~~
- ~~b. Timeline restrictions~~
- ~~c. Lack of in-house IT specialists' skills to implement the agenda~~
- ~~d. Lack of suitable existing technology within the organization~~
- ~~e. Lack of awareness of the digital agenda~~
- ~~f. Others~~
- ~~g. Don't know~~