

Freedom of Information request 014589 – telephones/broadband
18/2/19 (updated June19)

Contract 1, 2 & 3

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract. - **Getronics**
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers - **July 2019**
3. Fixed Line- Contract Duration- the number of years the contract is for each provider - **12 Months**
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP - **ISDN 30 / ANALOGUE**
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines - **60 x ISDN 30 TRUNKS / 8 ANALOGUE**

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why? - **BT**
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Questions 7, 8 and 9 - Please note: - All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. - **3500**

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract. - **BT**
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If

there is more than one supplier please split the renewal dates up into however many suppliers –

VARIOUS

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Please note: - All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why? -

- **Exception 43** - *The names of systems and suppliers have not been released, Exemption (43) has been applied given it is commercially sensitive in that providing this information may compromise information security.*

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers -

- **Rolling contract rolls in June**

16. Contract Description: Please can you provide me with a brief description of the contract -

- **Multi site WAN Provision**

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

- **3 sites**

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Average £9k per month

19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

- **HSCN migration is scheduled within the next 3 months**

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

- **Head of Infastructure, 01384 456111 ext 2376**