

Dudley Respiratory Assessment Service (DRAS)

Respiratory Medicine Patient Information Leaflet

Introduction

We are a team of healthcare professionals including nurses, physiotherapists and doctors, specially trained to care for people with respiratory illness.

We will provide the necessary treatment and support which enables you to be cared for in your own home. This may include the loan of medical equipment, for example a nebuliser. A specialist nurse or physiotherapist will visit you at home until your condition is stable.

The DRAS team will communicate closely with your respiratory consultant, GP and others involved in your care.

If you are worried about your chest while you are under our care, or you have any problems or queries, please contact the following numbers:-

Contact numbers

Weekdays

9.00am – 7.00pm: community DRAS team on 01384 323193.

Weekends (non-urgent)

10.00am – 6.00pm: 01384 323193 and leave a message on the answerphone.

Weekends (urgent)

8.00am – 4.00pm: bleep the DRAS assessment nurse on 01384 456111.

Please let the DRAS team know, or ask a relative to let us know, if you are readmitted to hospital. Telephone the respiratory helpline on 01384 323193 and, if out of hours, leave a message.

Useful numbers

Pulmonary Rehabilitation

This is an exercise and education class for patients with chronic respiratory conditions. You can be referred by your GP or respiratory nurse. For more information, contact 01384 323773.

Smoking Cessation

For help to quit, contact one of the wellness coaches on 01384 732402 / 0800 061 4962 or email letsget.healthydudley@nhs.net.

Local services

Citizens Advice Dudley Borough

Citizens Advice Dudley Borough has a long term health conditions service. For free, independent and confidential advice, call 01384 813333 Monday, Tuesday and Friday, 10.00am – 2.00pm.

Making Waves Airtime

Why not join your local Airtime group to receive free advice, support and the opportunity to socialise with others living with Chronic Obstructive Pulmonary Disease (COPD), Pulmonary Fibrosis or Bronchiectasis? Meetings are held every Thursday from 1pm – 3pm at Dy1 Building, Stafford Street, Dudley DY1 1RT.

The Dudley & District Breathe Easy Group

The Dudley & District Breathe Easy Group meets monthly and offers support and useful information to patients, carers and their families. Contact Laura Van den Heule on 01384 323773, or Elizabeth Sadler on 01384 244383 for more information.

Additional information

British Lung Foundation

03000 030 555

<https://www.blf.org.uk/>

If you were satisfied with our service, you may want to register your comments or views by visiting our website:

<http://dgft.nhs.uk/patients-and-visitors/get-involved/tell-us-what-you-think/>

If you have any concerns or complaints, please speak to the senior respiratory nurse by calling the respiratory helpline on 01384 244383. This is usually the quickest way to resolve any problems.

Alternatively, you can contact the Patient Advice Liaison Service (PALS) at dgft.pals@nhs.net or by calling 0800 073 0510. PALS can support patients, relatives or carers when they have concerns or queries.

If you have any questions, or if there is anything you do not understand about this leaflet, please contact:

The Dudley Respiratory Assessment Service on 01384 244383

Russells Hall Hospital switchboard number: 01384 456111

This leaflet can be downloaded or printed from:

<http://dgft.nhs.uk/services-and-wards/respiratory-medicine/>

If you have any feedback on this patient information leaflet, please email dgft.patient.information@nhs.net

This leaflet can be made available in large print, audio version and in other languages, please call 0800 073 0510.

للحصول على هذه النشرة بحجم أكبر، وعلى شكل إصدار صوتي و بلغات أخرى، الرجاء الاتصال بالرقم 08000730510.

此宣传单可提供大字版本、音频版本和其它语言版本，请拨打电话：0800 073 0510。

Ulotka dostępna jest również w dużym druku, wersji audio lub w innym języku. W tym celu zadzwoń pod numer 0800 073 0510.

ਇਹ ਪਰਚਾ ਵੱਡੇ ਅੱਖਰਾਂ, ਬੋਲ ਕੇ ਰੀਕਾਰਡ ਕੀਤਾ ਹੋਇਆ ਅਤੇ ਦੂਸਰੀਆਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ, 0800 073 0510 ਤੇ ਫੋਨ ਕਰੋ ਜੀ।

Aceasta broșura poate fi pusă la dispoziție tipărită cu caractere mari, versiune audio sau în alte limbi, pentru acest lucru va rugăm sunați la 0800 073 0510.

یہ کتابچہ آپ کو بڑے حروف کی لکھائی، سمعی صورت اور دیگر زبانوں میں مہیا کیا جا سکتا ہے۔ جرائے مہربانی فون نمبر 08000730510 پر رابطہ کریں۔