

Date: 24/12/2018

FREEDOM OF INFORMATION REQUEST FOI/014507 - A&E rota gaps and complaints

This request is trying to find out about rota gaps in emergency medicine and is going out to many trusts.

1) Please state the number of occasions in the last three financial years and the current financial year to date where a doctor shift in your accident and emergency departments was left unfilled.

Information available from January 2018.

January-March 2018 = 84    April-Dec 2018 = 196

2) Please state the number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences in each of the last three financial years, and the current year to date. Please provide a copy of the text of each complaint

- Doctors can express concerns via exception reports, a report has been run and there is only 1 incident that matches your criteria. As there is only one incident a copy of the details have not been made available as this could lead to the person in question possibly being identified.

3) Please state the number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers in each of the last three financial years and the current financial year to date. -

January-March 2018 = 175

April-Dec 2018 = 1166

Please state the cost of this to your trust in each of these years.

- Costs are not captured in this manner, we know there is a cost of an agency worker but not that it was due to a rota gap

4) Please state the number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts in each of the last three financial years and the current financial year to date. -

We cannot differentiate between 'substantive bank', and 'bank only' workers.

January-March 2018 = 90

April - Dec 2018 = 518

Please state the cost of this to your trust in each of these years.

- Costs are not captured in this manner, we know there is a cost of an agency worker but not that it was due to a rota gap