

Date: 18/02/2019

FREEDOM OF INFORMATION REQUEST FOI/014625 – IT systems – document management

Under the Freedom of Information Act, I would like to request information covered under the points:

1. Details of the document management/workflow system you use broken down by supplier; -
The names of systems and suppliers have not been released, Exemption (43) has been applied given it is commercially sensitive in that providing this information may compromise information security. It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. If release of information could potentially damage the Trust's IT systems this information will not be released
2. The original date of purchase or contract start date(s) for your document management/workflow system; -
24/07/2015
3. Details of how you digitise your documentation whilst ensuring that information is GDPR compliant; - N/A
- we do not digitise historical documentation
4. Details of expenditure on document management for the year 2016, 2017 and 2018 broken down by supplier; -
Supplier – see response to question 1
Software purchased in 2015
5. Details of your document management/workflow contracts due to expire up until 2020, broken down by supplier and date;
Supplier – see response to question 1
Contract end date - 20/07/2020
6. If relevant, what is the cost of your annual support and maintenance for the year 2016, 2017 and 2018 for your document management/workflow systems;
ASM - £34k per annum
7. Details of software solutions/apps you use broken down by supplier;
Exemption 43 – see response for question 1