

Date: 21/03/2019

FREEDOM OF INFORMATION REQUEST FOI/014671 – A&E shifts unfilled

Can you please provide me with the following information for the past three financial years and the current financial year to date (broken down by year):

1. The number of occasions where a doctor shift in your accident and emergency departments was left unfilled - 337 between February 2018 and February 2019
2. The number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences. Please provide a copy of the text of each complaint.
3. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers. - 1658

Please state the cost of this to your trust in each of these years. - Please see question 4

4. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts. Please state the cost of this to your trust in each of these years.

The way information is recorded in the Trusts financial system does not allow us to add up the number of occasions this has happened. We record the hours worked and the cost. The cost for the year requested is

	15/16	16/17	17/18	18/19
Agency	£771,886	£2,013,092	£1,312,681	£1,099,728
Bank	£305,339	£845,186	£484,581	£723,322

Please note that payments to our own staff would be included in the “bank” figure shown. This would also include payments to staff who only work through the Trusts bank and do not have substantive contracts.