

Date: 21/03/2019

FREEDOM OF INFORMATION REQUEST FOI/014678 - Personal health record/ PHR/shared record/ patient portal

We wish to request the following information under the Freedom of Information Act:

1. Does The Dudley Group NHS Foundation Trust use a Personal health record/ PHR/ shared record/ patient portal (e.g. Graphnet, Intersystems, Orion, PKB etc.). - Yes

If yes please will you answer the following:

2. Supplier name -

3. System name –

Questions 2 & 3 -

The names of systems and suppliers have not been released, Exemption (43) has been applied given it is commercially sensitive in that providing this information may compromise information security. It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. If release of information could potentially damage the Trust's IT systems this information will not be released

4. Current contract start date – 1/6/17

5. Current contract end date – 31/5/27

6. Are you looking to renew this system? – Decision will be taken closer to the contract end date

7. The total contract Value (to include the licence costs, one-off implementation cost and support charge)? – Commercially sensitive