

Date: 10/09/2018

FREEDOM OF INFORMATION REQUEST FOI/014371 – Mortuary services

I am writing on behalf of the Mortuary service at the Royal Oldham Hospital.

We are looking into how we can improve and streamline our service here.

As a result of this, we wondered if you could spare us a little time to answer a few questions;

- Do you have a set fee which is charged to funeral directors if they do not collect a deceased patient when their paperwork is complete?
- If so, do you give a time frame e.g. 24 Hours from the completion of paperwork to collection of the deceased patient.
- If you do have a set charge, what is this fee per day?

The Trust can confirm we do not have a set fee or any fee at all levied to Funeral Directors for late collection. Mortuary staff have excellent working relationships with Funeral Directors and both parties work efficiently with the removals particularly at peak times.