

Date: 17/06/2019

FREEDOM OF INFORMATION REQUEST FOI/014817 - IT Infrastructure

Please find attached a request for your attention and please note that not much has changed from the request that you sent in last year.

Can you update the attached spreadsheet where we ask about your trust's general IT infrastructure please? Digital Health Intelligence continues to deliver free research access to the NHS and as part of this, we are updating our IT infrastructure data held on your organisation for financial year 18/19.

For the questions about services/products, please state whether you have the service/product or not on the spreadsheet within the attached workbook. If you do have the service/product, please write the supplier name.

We would be grateful if you could please fill out as much of the spreadsheet within the allotted time you have available.

Where the responses in the attached document refer to FOI Exemption 43 Commercial Interest:

FOI Exemption 43 Commercial Interest (release of the information could potentially damage The Trust's business reputation and/or the confidence that customers, suppliers or investors may have in it). Cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. It is imperative that the Trust is cyber resilient in the face of growing and sophisticated cyber threats. The certification The Trust publishes (ISO27001, Cyber Essentials) is more high level assurance that we work to a certain standard.

For question asking for Trust spend on IT, this can be found published in the Trust's Annual Accounts on the Trust website under the following link: <http://dudleygroup.nhs.uk/about-us/publications/annual-report/>

Information for 2018/2019 is intended for future publication and as such is exempt under (FOI Exemption 22).

Please see attached and please note, questions 1 to 5, 7, 9, 10, 12, 13, 15, 16 and 17 answers remain the same as previous request ref 014136

Sections highlighted in yellow:- these questions are all linked to expenditure as part of the contract and the figures have remained the same as the contract has not changed.

Question	How does your organisation manage data storage?	Please select	On premise/Off premise	Main supplier	Annual spend FY18/19	Contract renewal date
6	Local departmental servers	Exemption 43	Exemption 43	Exemption 43	see question 1	n/a
	In-house data centre	Exemption 43	Exemption 43	Exemption 43		2021
	Outsourced cloud provider	Exemption 43	Exemption 43	Exemption 43	see question 1	n/a
	Outsourced data centre	Exemption 43	Exemption 43	Exemption 43	see question 1	n/a
	Shared service	Exemption 43	Exemption 43	Exemption 43	see question 1	n/a
Question	How many servers does your organisation have and are these owned or leased?	Response				
7	Number of servers	Exemption 43				
	Owned or leased	Exemption 43				
	Average age of servers	Exemption 43				
	Main supplier	Exemption 43				
	Annual spend FY18/19	see question 1				
Question	Please specify your organisation's network suppliers, annual spend and contract renewal dates	Main supplier	Annual spend - FY18/19	Contract renewal date		
8	Fixed line telecoms	Exemption 43		Rolling		
	Mobile telecoms	Exemption 43		Rolling		
	Data network (broadband)	Exemption 43		Rolling		
	WiFi (hardware)	Exemption 43		2023		
	CoIN (if applicable)	Exemption 43		Rolling		
	WAN	Exemption 43		2023		
	LAN	Exemption 43	Combined with above	2023		
	Other (please specify)					

Question 11	What mobile device management (MDM) software does your organisation use?	Main product and supplier	Annual spend - FY18/19	Contract renewal date
	Smartphones	Exemption 43	Included within costs above	Rolling
	Laptops	Exemption 43		Rolling
	PCs	Not mobile	n/a	n/a
	Tablets	Exemption 43		2022
	Other (please specify):			
Question 14	What video/web conferencing software does your organisation use?			Response
	Main product (e.g. Skype, Jabber, Webex)			Exemption 43
	Main supplier			Exemption 43
	Annual spend			
	Contract renewal date			2020