

Date: 12/08/2019

FREEDOM OF INFORMATION REQUEST FOI/014937 – IT – order communications systems

Under the freedom of information please could I request the following information regarding the Trusts Order Communication System and results reporting solution:

What is the name of your Order Communications system?

- The names of systems and suppliers have not been released, Exemption (43) has been applied given it is commercially sensitive in that providing this information may compromise information security. It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. If release of information could potentially damage the Trust's IT systems this information will not be released

The name of the supplier - See response above

What is the solution's contract end date? - There are two systems, end dates are 2026 and June 2020

Is the trust planning to go out to procurement within the next 6 months for a new order communications and results reporting solution? - No

If the trust is planning to go out to procurement, which framework does it plan to use? - N/A

Which of the following clinical departments within the trust currently use an order communications and results reporting solution? - None

Endocrinology - N/A
Ophthalmology - N/A
Audiology - N/A
Urology - N/A
Dermatology - N/A
Oncology - N/A
Pulmonology - N/A

Which of these departments' systems are currently integrated with the order communications and results reporting solution? - N/A

Does the trust extend their order communications and results reporting services to GP Practices? - Yes