

Freedom of Information request 014448

20/11/18

1) During 2017/18 financial year what is your total number of new patient and follow up episodes within the Orthoptic Department? - New 2169 Follow up 4410

2) Please advise of your Orthoptic Department Structure, please indicate bands and WTE's Orthoptics
3.1 WTE Band 7 Orthoptists
2 WTE Band 6 Orthoptists
1 WTE Band 5 Orthoptist
1 WTE Band 5 Glaucoma Technician
6 WTE Band 4 Ophthalmic Technicians
Optometry
0.6 WTE Band 7 Optometrist
Admin

0.53 WTE Band 2 Clerical Assistant

3) Does your Orthoptic Department carry out any of the below specialist clinics? Yes or no and who carries out these clinics?

a) Low Vision – yes, Orthoptist

b) Literacy Difficulties – yes, Orthoptist

c) Stroke - yes, seen within normal clinics by Orthoptist or Technician

d) Paediatric Contact Lens - yes, seen within contact lens clinics by Optometrist

e) Adult Contact Lens – yes, Optometrist

- f) General Adult yes, Orthoptist and Ophthalmologist
- g) General Paediatric yes, Orthoptist and Optometrist or Ophthalmologist

4) What is the allocated orthoptic appointment slot time for new and follow up appointments for the following clinics (in minutes)?

a) Low Vision – 30 mins New & FUp

b) Literacy Difficulties – 40 mins New, 20 mins FUp

c) Stroke – 40 mins New & FUp

d) Paediatric Contact Lens - 40 min new, 20 min follow up

e) Adult Contact Lens - 40 min new, 20 & 40 mins f-up

f) General Adult – 40 mins New & FUp

g) General Paediatric – 20 mins New & FUp

5) Please can you provide the tariff your receive for the below subspecialities, new and follow up, please indicate if multi-disciplined (excluding market force factors)?

a) Low Vision - New single professional £33.73, Follow up single professional £33.73

b) Literacy Difficulties - New single professional £33.73, Follow up single professional £33.73

c) Stroke - New single professional £33.73, Follow up single professional £33.73

d) Paediatric Contact Lens - New single professional £33.73, Follow up single professional £33.73

e) Adult Contact Lens - New single professional £33.73, Follow up single professional £33.73

f) General Adult - New single professional £33.73, Follow up single professional £33.73

g) General Paediatric - New single professional £33.73, Follow up single professional £33.73

6) Do you employee Optometrists who carry out refraction in your paediatric doctor led clinics? - No, paediatric refraction clinics run separately, medics refract during doctor led clinics

7) Do you have a clinical pathway for patients to be refracted within high street opticians? Yes or No No

a) If yes, what is the clinical criteria? N/A

8) If you refract the patient do high street opticians invoice you via the Hospital Eye Services
Prescription Scheme? Yes or No - Yes
a) If yes, do you claim this money back from Clinical Commissioning Groups or NHS England or part of tariff? - CCG

9) What is your first line of treatment for occlusion? Eg Atropine/patching? Depends on level of Visual Acuity. Both options offered to parents to choose in appropriate cases

10) As part of your tariff do you provide any of the following aids/equipment? a) Prisms - yes b) Planos - yes c) Reusable occlusion patches (Fabric) - yes d) Daily occlusion Patches (Sticky) - yes e) Magnifier x 2 - yes f) LED Magnifier x 3 - yes g) LED Magnifier x 4 and above - yes h) Pocket Magnifiers x 3.5 - yes i) Lanyards for pocket Magnifier - yes (included when ordering magnifier) i) Other Magnifiers please list: Non-Illuminated magnifiers up to 10x handheld and stand - yes Pocket magnifiers 4x and 7x - yes Detail glasses - yes Hyperocular Glasses - yes Field expander (minimisers) - yes Monocular and binocular telescopes - yes Dome and bar magnifiers (non illuminated) - yes k) TV Glasses - yes I) UV filter glasses - No m) Hobby Magnifiers - yes n) Replacement for broken Magnifiers - yes o) Tinted glasses for visual stress - No p) Replacement for broken tinted glasses for visual stress - No q) Any other - Coloured overlays 11) Do patients pay or financially contribute for any of the following aids/equipment? a) Prisms - no b) Planos - no c) Reusable occlusion patches (Fabric) - no d) Daily occlusion Patches (Sticky) - no e) Magnifier x 2 - no f) LED Magnifier x 3 - no g) LED Magnifier x 4 and above - no h) Pocket Magnifiers x 3.5 - no i) Lanyards for pocket Magnifier - no j) Other Magnifiers please list Non-Illuminated magnifiers up to 10x handheld and stand - no Pocket magnifiers 4x and 7x - no Detail glasses - yes Hyperocular Glasses - no Field expander (minimisers) - no Monocular and binocular telescopes - no Dome and bar magnifiers (non illuminated) - no k) TV Glasses - no I) UV filter glasses - n/a m) Hobby Magnifiers - no

n) Replacement for broken Magnifiers - no o) Tinted glasses for visual stress - No p) Replacement for broken tinted glasses for visual stress - No q) Any other - No 12) Do you provide any of the following aids/equipment on a patient loan scheme? a) Prisms - no b) Planos - yes but don't always get back c) Reusable occlusion patches (Fabric) - no d) Daily occlusion Patches (Sticky) - no e) Magnifier x 2 - yes f) LED Magnifier x 3 - yes g) LED Magnifier x 4 and above - yes h) Pocket Magnifiers x 3.5 - yes i) Lanyards for pocket Magnifier - yes j) Other Magnifiers please list: Non-Illuminated magnifiers up to 10x handheld and stand - yes Pocket magnifiers 4x and 7x - yes Detail glasses - yes Hyperocular Glasses - yes Field expander (minimisers) - yes Monocular and binocular telescopes - yes Dome and bar magnifiers (non illuminated) - yes

k) TV Glasses - yes
l) UV filter glasses - N/A
m) Hobby Magnifiers - yes
n) Replacement for broken Magnifiers - yes
o) Tinted glasses for visual stress - No
p) Replacement for broken tinted glasses for visual stress - No
q) Any other - No

Low vision

13) What is your clinical referral criteria for your low vision service eg vision 6/12 or worse?

We don't have a strict referral criteria for the LVA clinic , clinical judgement is used. Any patient who is referred by our consultants, or directly from their optician, are felt to have a problem that could be helped by magnifiers.

Sometimes when we see them they only require advise about lighting rather than a magnifier .

Near vision is rarely tested in the doctors clinics and distance vision is not a good indicator of what power magnifier is needed for reading .

People with excellent near and distance VA's may have a field defect that requires assessing. People have different life styles and expectations so I feel it would be wrong to have strict criteria that might exclude someone we could help.

Literacy Difficulties

14) Do you provide colorimetry assessment as part of your literacy difficulties service? - No