

Date: 01/03/2019

FREEDOM OF INFORMATION REQUEST FOI/014632 - Trusts performance and compliance with GDPR requests

Please can you provide me with details of the Trusts performance and compliance with GDPR requests for the last year, noting the new legislation has been in force since 25 May 2018 and trusts have been aware of this change and the impact for some time?

Can you also advise me in which forum/committee compliance with this Legislation is actively monitored? Confirming where is the oversight within the Dudley Group NHS Foundation Trust?

The reason for clarifying this detail is to establish whether my particular case of non-compliance is standard, if so what the average is or expected delay, and if not to consider why my case has been allowed to significantly breach the new legislation

Response:

Subject access requests (requests for person identifiable information)

1/4/18 to 25/4/18 (response time allowed was 40 calendar days)

Requests - 395

Breaches - 60

26/5/18 to 14/2/19 (response time allowed 1 calendar month following change of legislation)

Requests - 1788

Breaches - 6 (1 still awaiting finalisation and expected to respond within the timeframe)

Freedom of Information requests (requests for non-person identifiable information)

1/4/2018 to 26/02/2019 (response time allowed is 20 working days)

Requests - 568

Breaches - 14

Subject Access Request and Freedom of Information request compliance is reported to the Caldicott and Information Governance Group.