

Freedom of Information request 014737

18/4/19

Training and staff awareness

Q1. What training is provided/sourced by the Trust to raise awareness among staff (in particular ward based staff) about the needs of inpatients with Parkinson's, particularly around timing of medication for these patients?

Parkinson's training is provided for all FY1 and FY2 during their rotation.

Training has also been provided for Physician Associates and Physician Associate students.

The Acute Parkinson's nurse provides all ward based education on an ad hoc basis.

Q2. How many a) staff overall and b) ward based staff have undertaken such training during 2017/2018 and 2018/2019 to date?

We do not collate these numbers.

Alert system

Q1. Does the Trust have any kind of electronic (or other) alert system in place to flag to the Parkinson's service when a person with the condition is admitted to hospital in a) a planned way and b) as an emergency?

Same system for both planned and emergency admissions. Daily list emailed with all inpatients that have a known diagnosis of PD to Acute PD CNS. Also electronic referral system in place.

Q2. If the Trust does not have an alert system, how are the Parkinson's specialist service notified and subsequently involved in the care of a person admitted with Parkinson's (whether or not Parkinson's is the reason for admission.)

N/A

Self-administration of medication policies

Q1. Does the Trust have a self-administration of medication policy? - No

If a policy does not currently exist, are there any current plans to implement one? - there is a policy in draft.

Q3. If a self-administration policy is not implemented, why is this the case?

N/A

Q2. If a self-administration policy is in place what systems and protocols are in place to a) ensure full and effective implementation and b) monitor its implementation?

There is a draft Trust wide policy but it is not currently ratified.

Carers

Q1. Does the Trust have a policy that allows carers to visit the person with Parkinson's they care for outside of visiting hours?

Not specifically for Parkinson's disease. However we do have John's campaign, this enables relative of a person with a cognitive impairment to have open visiting. Most wards in the hospital have a flexible visiting policy and our care of the elderly ward encourages relatives to come in at any time.

Q2. What training do ward staff receive to ensure they fully understand how a carer can support an inpatient with things such as mobilising and their medication regime etc?

Acute PD CNS provides this on an as necessary basis, highlighted by ward nurses, therapy team or medics.

Q3. What systems and protocols are in place for ward staff to work with carers supporting the person with Parkinson's in hospital to ensure flexibility when the need arises?

Carers are openly encouraged to spend time with their loved one during their stay, if any additional educational support is required it can be provided on an as necessary basis.

#### Practical resources

Q1. Is the Trust aware of the practical resources available from Parkinson's UK to support Parkinson's patients getting their medication on time (e.g. laminate bedside clocks, washbags) and how to access these resources?

Yes, Acute PD CNS provides the wards with PD toolkits, full of Parkinsons UK resources.

Q2. Does the Trust make use of these practical resources?

Yes

#### Patient safety incidents

Q1. Are incidents of a) missed Parkinson's medication doses and b) delays to the administration of doses of Parkinson's medication reported as patient safety incidents through local reporting arrangements?

Any incidents of mis-prescribing, omissions and delays to the administration of PD meds are reported through the Trust's incident reporting system, Datix and are investigated.

Q2. a) How many Parkinson's patient safety incidents relating to medication were recorded in your Trust in the last reporting period?

See response below

Q3. How many complaints has the Trust received about missed or delayed administration of Parkinson's medication in a) 2017/2018 and b) 2018/2019 to date?

See response below

The DATIX reporting tool does not filter down to a sub category of Parkinsons to enable us to run reports specified in questions 2 & 3. This level of detail would be held in the free text fields of each individual record and reports cannot be run on free text fields.