

Date: 21/07/2020

FREEDOM OF INFORMATION REQUEST FOI/015304 - IT - Application/Software Development, Websites

I would like to request the following information:

- 1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:
- Yes, the IT department has teams that handle application/software development, web site development, and technical innovation.
- 2. How many members are in these teams/departments? And what roles are the teams/departments made up of?
- There are 5 members of the team covering development and integration roles.
- 3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0
- The team are full stack developers who work with a range of technologies, including those listed.
- 4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
- No.
- 5. What software methodology do the teams/departments use?
- The team uses an agile software development methodology.
- 6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
- Yes, the team has developed a number of front facing applications.
- 7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
- Yes, innovative ideas often originate from clinical staff, who work with the development team as part of the design and implementation.
- 8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
- Yes.
- 9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
- Yes.
- 10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give

any details you may be able to disclose regarding this.

- No.
- 11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.
- No.
- 12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?
- Yes, the team continues to work on multiple projects which support the COVID response.
- 13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?
- The Trust offers mental health services through the staff health and well-being department. Aside from promoting the service, the IT team have not been involved in developing these services online.

14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer?
Yes/No, please give any details you may be able to disclose regarding this.
- Yes.