

Freedom of information request 014826

14/6/19

Please could you provide three answers to each separate question – the first covering the time period 1st October 2016 – 30th September 2017, the second covering the time period 1st October 2017 – 30th September 2018 and the third covering the time period 1st October 2018 – 31st March 2019.

1. Do you have streaming in place in your A+E department? (For each of the time periods specified.) – **Yes**

If not then ignore the remaining questions. If yes, please answer the following:

Questions 2 to 5:- **The Trust cannot provide this information as the GP streaming service is provided by Malling Health who are not part of the Trust, you will need to go directly to Malling Health for the information**

2. Is the streaming service manned exclusively by GPs?
3. If it is not run exclusively by GPs, what other clinical staff run the service?
4. If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?
5. What are the opening hours of the streaming service?

**Questions 6 to 11 – Please see table below**

6. What was the overall number of patients that attended A+E?
7. What number of those patients were seen through the A+E streaming service?
8. What was the overall number of A+E patients who were admitted to hospital?
9. What was the overall number of A+E patients who were redirected/referred to another service?
10. What was the overall number of A+E patients who were discharged?
11. What % of patients spent four hours or less in A+E?

	Q6	Q7	Q8	Q9	Q10	Q11
Month	Type 1 & Type 3 Combined	Type 3 ED	Admitted via ED	Referred to Another service	Discharged	% 4 hours
Oct-18	14388	5458	2255	823	9959	88.16%
Nov-18	14732	5585	2239	734	10157	83.21%
Dec-18	15178	6159	2291	738	10576	81.42%
Jan-19	15715	6241	2303	727	10973	80.16%
Feb-19	13532	5255	1885	676	9379	80.09%
Mar-19	15180	5587	2315	714	10435	78.58%