

Freedom of Information request 014909 25/7/19

The communications data I am requesting is as follows:

1. The job title of the most senior person in the Communications Department? - Head of Communications

2. Number of whole time equivalent members of staff are there in the Communications Department? - six

3. Total pay budget for the Communications Department? - £149,635

4. Total non-pay budget for the Communications Department? - £76,584

5. Average open rates for staff email bulletins, - N/A

6. Total annual attendance figures at internal staff briefings in 2018/19 (specifically briefings that were organised by the Communications Department) - N/A

7. Which of the following does the Communications Department report to the Board on a regular basis (yes or no answer):

Media coverage - yes Social media activity - no Website activity - no Intranet activity - no Internal email open rates - no Attendance at staff briefings - no Video views - no Internal campaign performance - no

Please could you also let me know:

8. The % hand hygiene compliance at the trust in 2018/19

Hand Hygiene Audit Scores (by Ward) 2018/ 19

Ward	Quarter 1			Quarter 2			Quarter 3			Quarter 4		
	4-18	5-18	6-18	7-18	8-18	9-18	10-18	11-18	12-18	1-19	2-19	3-19
Trust-wide Score	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%

9. The staff turnover rate at the trust in 2018/19 - 8.48%